



## WESTBEN TICKET POLICIES 2026

**NO REFUNDS. ALL TICKETS ARE FINAL SALE.**

### EXCHANGES:

- Exchange requests must be made **at least 24 hours prior** to the show.
- A **one-time exchange fee of \$10.00 per order** (HST included) applies.  
*This fee is complimentary for Westben Members.*
- Exchange options include:
  - A different event within the **2026 Season**, or
  - A **donation to Westben** in exchange for a charitable tax receipt.  
*Westben Members may also request an account credit.*

### ADDITIONAL COSTS:

- A **\$3.50 per-ticket service fee** (HST included) applies to each ticket.
- All ticket prices **include tax** unless otherwise stated.
- A **\$4.50 mailing fee** (HST included) applies to hard-copy tickets sent by mail.

### ADDITIONAL INFORMATION:

- Restrictions may apply to all ticket purchases. Please confirm pricing with the Box Office.
- All events take place **rain or shine**. In the event of inclement weather, performances scheduled for Willow Hill and The Campfire will be relocated to The Barn.
- Events are documented for promotional purposes at Westben and the audience may be captured in photos and/or film. If you have any concerns, please contact us at [westben@westben.ca](mailto:westben@westben.ca) or call 1-877-883-5777.